



OVERVIEW of SERVICE PROVIDERS

1. **CHILD CARE COUNSELORS**
(a.k.a. Child Care Counselors, PM & Noc Shift Counselors, Turnaround Counselors/Teachers)
 - Responsible for ensuring a safe and positive milieu, primarily during after school program, utilizing behavioral modification, LSCI crisis intervention, and effective mentoring within the context of and in conjunction with New Haven's programs, treatment plan objectives, and licensing rules and regulations.
2. **CHILD CARE COUNSELORS – Special Emphasis (SE)**
(a.k.a. Child Care Counselors, Dayshift Counselors, Turnaround Counselors/Teachers, One- on-Ones)
 - Responsible for ensuring a safe and positive milieu, supports the NPS special education program primarily during school hours, utilizing behavioral modification, LSCI crisis intervention, and effective mentoring, within the context of and in conjunction with New Haven's programs, treatment plan objectives, and licensing rules and regulations
3. **FACILITY MANAGERS (FM I & II)**
 - Assume a lead role in ensuring a safe and positive milieu, primarily during after school program, utilizing behavioral modification, LSCI crisis intervention, and effective mentoring within the context of and in conjunction with New Haven's programs, treatment plan objectives, and licensing rules and regulations. Also assists in ensuring all facility management is appropriately followed, implemented, and appropriately documented according to New Haven procedures and licensing standards.
4. **FACILITY ADMINISTRATORS (FA)**
 - Oversees agency adherence to licensing standards and internal policies/procedures and supports the milieu with training and staffing of Facility Managers and Childcare Counselors to ensure that the goals of the residential program are effectively carried out.
5. **THERAPEUTIC BEHAVIORAL COACH (TBS)**
 - Provides one-on-one counseling and coaching services to eligible youth, and/or their families, for a specified period of time to assist them in reaching pre established targeted behavioral goals, as outlined in an assessment and as approved in a county contract plan.
6. **PROGRAM SPECIALIST (I, II, III)**
 - Oversees the overall treatment plan of a resident, managing & coordinating services, leading groups, communicating with inside/outside contacts, and supervising and leading staff in ensuring a safe, positive, therapeutic and appropriate environment for up to 6, 9, or 12 youth assigned under their care.
7. **THERAPIST**
 - Provides individualized and family counseling and crisis intervention counseling to youth on a frequently scheduled basis (weekly and as needed), using recognized cognitive & behavioral therapy techniques, and supporting the overall treatment objectives identified in the resident's individualized treatment plan.
8. **TEACHER**
 - Provides classroom and individualized instruction to ED youth to insure that educational objectives, in conjunction with state and agency requirements, are successfully completed and that both behavioral and educational growth occurs in compliance with the Individual Educational Plan (IEP) and within the overall treatment plan of the resident.