

# PATHWAYS — TO THE — FUTURE



*Online Auction*

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*Ways to Give*

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# ONLINE AUCTION

*Bid & Win!*

REGISTER  
AND BID



[bit.ly/onlineauction26](https://bit.ly/onlineauction26)

**JULY 19-26**

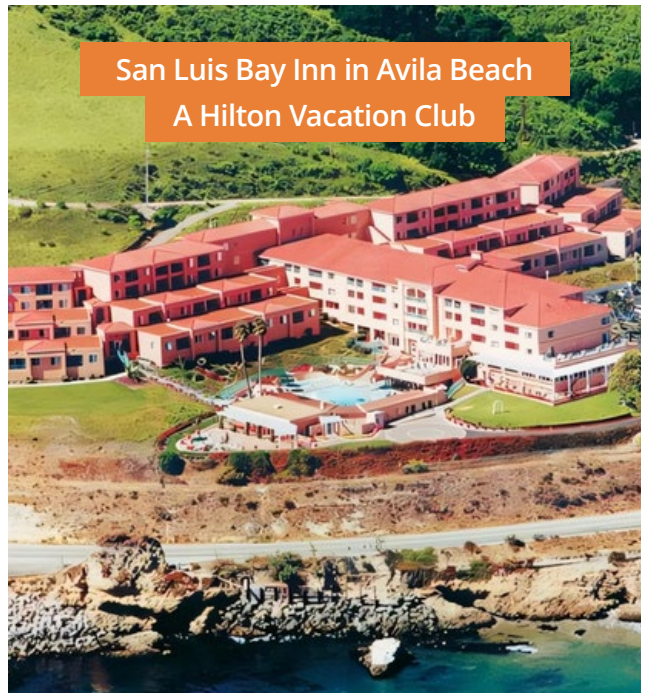
Mark your calendar!

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- And Much More!

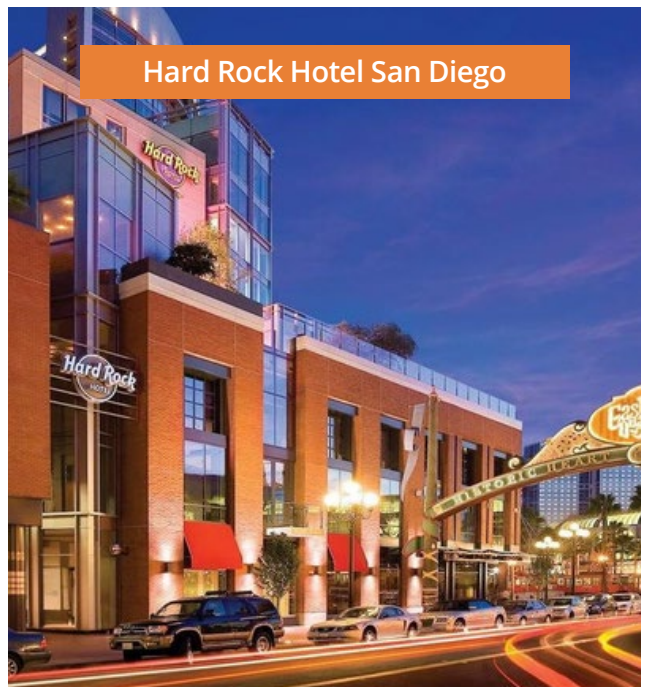
Hawaii! Waikiki Ocean View Room!



San Luis Bay Inn in Avila Beach  
A Hilton Vacation Club



Hard Rock Hotel San Diego



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# *New Haven Board of Directors*

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**Doreen Quinn**  
Member  
Chief Executive Officer,  
New Haven Youth and Family Services

## Note from Our Board Chairperson



Dear Friends,

It is an honor to serve as Chair of the Board for New Haven Youth and Family Services.

This year has reaffirmed both the challenges facing today's youth and the incredible potential within every student we serve.

As anxiety, school disengagement, and emotional struggles continue to rise, New Haven remains committed to helping young people build confidence, resilience, and hope.

We believe every student deserves the opportunity to succeed in ways that are meaningful to them—through education, career exploration, life skills, mental health support, and strong community connections.

This important work is made possible by our dedicated staff, families, donors, volunteers, and community partners. Your support helps create safe, supportive environments where students can thrive.

Thank you for believing in our mission and in the potential of every young person we serve.

With sincere appreciation,

A handwritten signature in black ink that reads "Racquel Kolsrud".

**Racquel Kolsrud**  
Chairperson  
New Haven Youth and Family Services

## Message from our CEO



Dear Friends, Families, Partners, and Supporters,

Every child deserves hope, belonging, and the opportunity to succeed.

At New Haven, we serve students facing significant challenges, including learning differences, emotional struggles, trauma, and family instability. Our mission is to help them rebuild confidence, discover purpose, and create meaningful futures.

Special education is about transformation—providing education, life skills, mentorship, and career pathways that empower students to thrive.

This work is only possible because of supporters like you. Your partnership creates safe, supportive environments where students feel valued and capable.

Thank you for believing in our youth and investing in futures filled with hope.

With gratitude,

A handwritten signature in black ink that reads "Doreen Quinn".

**Doreen Quinn**  
Chief Executive Officer  
New Haven Youth and Family Services

# Watch our video



## What we do

### How Our Services Care, Equip and Restore Hope

New Haven is a community-based nonprofit social services agency providing residential treatment, educational and vocational services and clinical intervention to approximately 780 troubled youth and their families annually.

Based on best practices that affect measurable outcomes, our innovative and comprehensive therapeutic education model develops life/work skills in a healthy environment.



Our **special education program** works to engage and instruct youth who have been unsuccessful in public school due to behavioral, mental health, substance abuse, learning disabilities and/or truancy problems. We are contracted with 50+ school districts throughout Southern California.



In addition to day services, we offer a **residential treatment program** that runs 24 hours a day, seven days a week in 5 six-bed residences throughout Vista. We have outpatient and mental health offices in both San Diego and Riverside counties.



An important component of our comprehensive treatment program is **Therapeutic Behavioral Services**, where specialists coach struggling youth to recognize influences that trigger negative behaviors and exercise positive alternatives.



A short term, intensive empowerment approach, New Haven's **Community Based Services** provide services in-home and in the local community.

The goal of our agency is to extend an individualized continuum of care to each youth so that they can return to their family and community requiring little or no further intervention. Every resource in our organization is directed toward that goal. We have been an enduring steward of hope for more than 18,250 children and their families since 1967 and we look forward to empowering a new generation by breaking down barriers and building bright futures.

# *Signature Partnerships*

*The partners helping our boys find their paths*



## *Friends Guiding Youth with love and support since 2007*

The Friends of New Haven believe that every young person deserves a pathway to a brighter future, and that New Haven provides a unique opportunity for volunteers to directly impact the lives of the troubled teenage boys we serve. Through their dedication, 100% of Friends fundraising proceeds support youth-focused programs, like the Journey Bags, the Birthday Brigade, Christmas party, and Recreation & Leisure, to name a few. These programs help create meaningful pathways to growth, healing, and success. Surplus funds assist with critical needs such as facility improvements, home renovations, and innovative program development.

We are deeply grateful for this all-volunteer group whose mission is to share their time, talents, and resources in support of New Haven's mission of "Caring, Equipping, and Restoring Hope to youth and their families." Because of the Friends unwavering commitment and generosity, we are reaching more youth and opening new pathways to unlock their potential.

**Together, we are building futures filled with hope, opportunity, and possibility.**

### **Members:**

Jennifer Benitz, Cristine Clark, Emma Clark, Melissa D'Agostini, Danielle Delaney, Debbie Dugan, Bonnie Frazier, Jamie Gilman, Jane Gorda, Cristina Iacobelli, Nancy Irwin, Terri Jacobs, Char Mirich, Sherri Pflibsen, Debbie Rayner, Jeannine Resha, Jana Reznicek, Jan Scism, Tiffany Thielemann-Mera, Chris Villasenor, Nicole White and Noelle Wylie.

**Over the past 19 years,**  
the Friends have raised over  
\$2.4 million to fund:

- Journey Bags to every new resident
- Individualized Birthday Parties
- Christmas Parties and gifts
- Recreational and Leisure activities called 'first-time experiences'
- Projects like our Welcome Home, Coming Home and Reimagining Home Capital Campaigns
- Critical instructor salaries
- Funding toward our 'secret sauce' programs like Woodshop and Culinary Arts
- And much much more!



***Assistance League North Coast***  
***All dressed up and places to go***

It may seem cliché, but the saying, “Look good, feel good” is extremely relevant for our teen boys. One might go further to expand and say “look good, feel good, and go on to do good!”

What a difference new clothes that are kindly purchased for our youth makes in the attitudes of our young men! Fashion week in the halls at New Haven School is no joke! With utmost gratitude, we love you, Assistance League North Coast!



***SDGE***  
***Just for Fun Club***

Oh, how we love a party, games, food, treats, gifts and fun from SDGE's Just for Fun Club! Throughout the year, the Club raises money to make the holidays special for our students. Come December, they seek to make our students feel special, festive, and inspired by their generosity and real-life stories.

Thank you for being in our corner and lighting up the lives of our students!

# *The Road to Happiness Starts at the Home*

**One doesn't need to be a researcher to know that the physical environment profoundly affects trauma recovery. Simply said, a safe, comfortable, and aesthetically welcoming home directly supports emotional regulation and positive outcomes in youth mental health treatment (Source: SAMHSA, "Trauma-Informed Design," 2020).**

New Haven's Teen House, a therapeutic home for youth aged 13-16 serves 6 teen boys. Many of these youth have experienced severe emotional and behavioral trauma, multiple placements, and disrupted family relationships. To experience a peaceful, warm and comfortable home is foreign to them.

Built over 50 years ago, Teen House has housed over 400 youth over the last 36 years and has been in urgent need of renovation to meet safety and therapeutic standards.

Many of the young people we serve have experienced instability, neglect, and/or unsafe housing. The physical space they live in plays a critical role in their healing, behavior regulation, and overall sense of belonging.

**Thanks to these families and foundations, we have been able to make drastic home improvements that directly enhance the quality of care and daily life for the boys who call New Haven home.**

A well-maintained, welcoming environment reinforces the message that they are valued, respected, and worthy of care—an essential part of their therapeutic journey.

Thank you for joining us in our effort to provide a peaceful and caring home for the next 400 youth who come through our doors.

*Assistance League Inland North County*

*Issa Family Foundation*

*Hunter Industries*

*James P. Previti Charitable Fund*

*Melvin Garb Foundation*

*Watkins Wellness*



BEFORE



AFTER



BEFORE



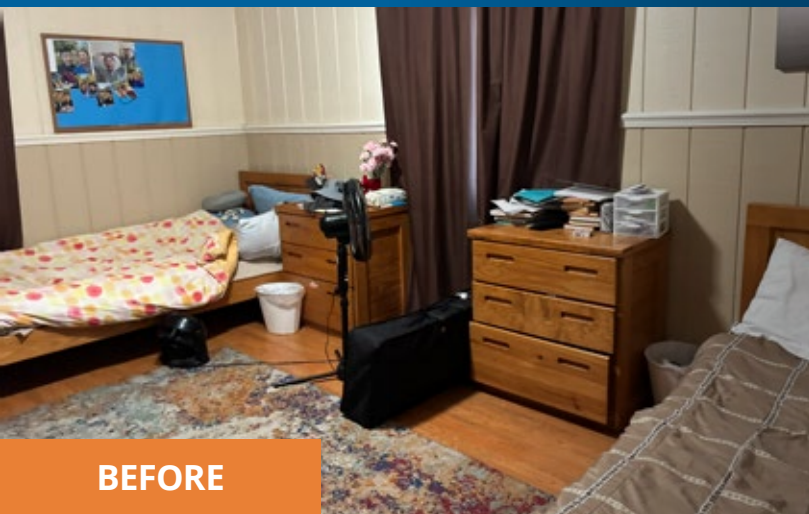
AFTER



BEFORE



AFTER



BEFORE



AFTER

# Paving New Paths

## *Rebuilding the Way Students See Themselves*

**Marcus came to New Haven after many years of mental health and school placements. His family life was in disarray and needed time to heal from much trauma.**

Due to his negative feelings about the systems that had attempted to support him and his family in the past, Marcus held very little hope. “How is New Haven going to be different?” was the question that Marcus needed to experience at the start.

When Marcus came to New Haven, he wasn't here because he requested it. He had been referred after years of struggling behaviorally in class, incomplete classroom assignments, and extensive school truancy. With a history of depression and childhood trauma, Marcus was simply giving up.

On his first day of woodshop, Marcus stood in the back of the shop for the first few days, arms crossed, watching but not participating. Tools made him nervous. Instructions frustrated him. The first time he tried to measure and cut a piece of wood, he got it wrong and immediately shut down. “I knew it,” he said. “I can't do this.”

But woodshop doesn't move on without you—it waits, and it invites you back in.

With some encouragement, Marcus tried again. This time, his woodshop teacher broke it down step by step. Measure. Mark. Cut. Check. It wasn't perfect, but it was close. Close enough to keep going.

Over the next few weeks, something started to shift. Marcus began asking questions. He helped another student hold the chisel steady. He even stayed a few extra minutes one day to redo a pen he wasn't satisfied with.

His pen took longer than most to complete. There were mistakes, restarts, and moments where he almost gave up. But over time, with practice, it came together.

The day he completed his first pen, Marcus didn't say much. He just ran his hand across the surface of the pen, nodded once, and said quietly, “It's perfect.”

That moment mattered.

It wasn't just about the pen. It was because it was the first time Marcus had started something, struggled through it, and saw it all the way to the end. It was proof that he could be patient, capable, and successful.

After that, other things began to change. He showed up differently in class. He didn't quit as quickly. He started to believe that maybe the problem wasn't that he couldn't.

**Woodshop didn't just teach Marcus how to build something out of wood. It helped him start rebuilding the way he saw himself.**



# Want to support students like Marcus and John?

SCAN THE QR CODE OR SEE PAGES 14-15 TO DONATE TO OUR VARIOUS PROGRAMS  
LIKE WOODWORKING AND CULINARY ARTS



## *Cooking Up Some Confidence*

**With years of “failure” under their belt, students who arrive at New Haven lack the confidence and skills needed to navigate life. Most have simply given up. This was John’s story.**

When John started in Culinary Arts he rarely participated. Measuring ingredients felt confusing. The pace of the kitchen made him anxious. When it came time to plate the food, he hesitated.

But the kitchen has a way of pulling you in.

The next week, John was assigned a simple recipe. This time, culinary instructor Nick stayed close, breaking each step into manageable parts—measure, mix, check, adjust. John followed along carefully, double-checking everything. He moved slowly, and methodically.

When his dish was finished, he didn’t want anyone to try it. He stood off to the side, arms folded, waiting for the feedback he expected to be negative.

Instead, something different happened.

“It’s really good,” someone said.

Then another voice: “You made this?”

John was surprised.

That moment stuck with him.

Over the next few weeks, John’s mood began to change. He came into class a little earlier. He asked more questions. He began helping others when they got stuck. The same student who once avoided attention was now carefully plating his dishes, paying attention to detail, and taking pride in how things looked and tasted.

John still made mistakes—everyone does in the kitchen—but he doesn’t shut down anymore. He adjusted. He tried again.

One day, after finishing a more complex recipe, John smiled and said, “I didn’t think I could do this.” Now he knows he can.

Culinary arts didn’t just teach John how to cook. It provided him a place to succeed, to be seen in a different light, and to realize that he has a “gift.”

**And sometimes, all it takes is one good moment, one small success to start believing in something bigger.**

## Single Donation

ONE-TIME GIFT



A one-time gift is a powerful way to make an immediate impact to meet urgent needs. Whether it's a small or larger amount, every donation helps provide a bright future for the youth at New Haven.



## Monthly Donation

SET UP A RECURRING DONATION



Reliable and sustainable for lasting impact, monthly donations help New Haven plan ahead. Monthly donors are part of a dedicated community who support our long-term programs, projects and ongoing needs.

Even small monthly gifts add up! Be part of a powerful way to create continuous change.



## *Memorial Gift*

HONOR A LOVED ONE



Looking for a meaningful way to honor a loved one's memory or celebrate a special occasion? Memorial gifts create a lasting impact.

Honor your loved one with a beautiful tribute that turns remembrance into action. A mailed card will be sent acknowledging your gift.



## *Investment Giving*

GIFT OF SECURITIES



Invest in a young life and make a social impact. Make a gift of your securities to help those who need it most: Stocks, Mutual Funds, Donor-Advised Funds, Required Minimum Distributions.

We will walk you through the process and answer your questions. Get in touch today.

For more information, contact Danielle Delaney at [ddelaney@newhavenyfs.org](mailto:ddelaney@newhavenyfs.org) or 760.600.8055



# Ways to Give to the Boys Programs

## Journey Bags

**DONATE A JOURNEY BAG  
FOR ONE BOY: \$150**



Journey Bags serve as a warm reminder that life needn't be cold and alone. As youth enter New Haven, they are presented with a large duffel bag filled to the brim with welcoming items to begin their personal journey of growth and healing. Loaded with personal care items, comfy sleep items, a music playing device and homemade cookies, youth are greeted with the message that there is light and life to be had on their New Haven journey.



## Recreation & Leisure

**PARTICIPATION IN ACTIVITIES  
FOR ONE BOY: \$125**



Our Friends of New Haven are committed to providing “first-time experiences” to our youth. These moments spark joy, build confidence and open doors to growth, healing and a broader sense of what’s possible for their future. Give a child a happy childhood and good memories.



Fishing • Swimming • Golfing • Skiing • Surfing • Kayaking • Sports Events • Amusement Parks

## Woodshop

**WOODSHOP SUPPLIES: \$500  
FUND 10 PEN KITS: \$120**



There's something deeply rewarding about our students working with their hands in the Woodshop—shaping raw materials into something real and meaningful. It's a chance to disconnect from the digital world, engage the senses and build confidence through creativity and craftsmanship. Meticulously manufacturing pens, cutting boards, Adirondack furniture and other wood products.

Come to our annual Holiday Bazaar to support their craftsmanship! See page 22.



## *Christmas Party*

SPONSOR A YOUTH: \$150



This annual event is a heartfelt occasion when community sponsors join our Friends of New Haven and youth for an evening of personalized gifts, fun and games, magic and yummy eats.

Looking for meaning this holiday season? Sign up to sponsor a child. This evening will make your heart sing a special holiday tune!



## *Birthday Brigade*

\$125 WILL FUND A BIRTHDAY PARTY  
DONATE TO AS MANY AS YOU'D LIKE!



It's hard to live away from home, away from family and friends. Individual birthday celebrations are especially meaningful for youth living in congregate care. These birthday celebrations offer a powerful reminder that they are **seen** and **valued**. The Friends of New Haven Birthday Brigade delivers a cake, gift and decorations upon their return home after school.

All to say "**You matter!**"



## *Culinary Arts*

HELP STOCK THE KITCHEN: \$500  
BUY STUDENT CHEF SUPPLIES: \$50



Culinary Arts is a spicy and satisfying approach to teaching each student life skills, positive work habits, the application of academic knowledge, service to others and most importantly, self-confidence. Students share their culinary gifts with peers, staff and those visiting the school campus.



# *The People Behind the Pathways*

## *Honoring those who provide a brighter path forward*



### *Rosa Shaputis*

#### **School Staff, The Heart of the School Beats in the Kitchen**

Rosa Shaputis has been bringing meals made with love to New Haven students for nearly 40 years! No typo here! For 39 years, Rosa has been serving up student favorites, like Shepherd's Pie, Spaghetti and Meatballs, Tacos, and Chicken Fajitas. A no-nonsense kind of gal, students both respect and fear Ms. Rosa. Jobs supporting Rosa in the kitchen are much preferred because nothing is a mystery. She is dedicated for getting yummy meals out on time and keeping the kitchen clean and in good working order. While she often threatens that it is time for her to retire, we pretend we won't listen to that kind of nonsense and continue to pray that Rosa will keep feeding us for years to come.



### *Nicole White*

#### **Volunteer, Friend of New Haven and Financial Advisor with Edward Jones**

When our family first began supporting New Haven Youth and Family Services, we knew we wanted to be part of an organization whose mission truly reflected our values and one we could proudly support together as a family. After many years of involvement, I can honestly say we could not have chosen a more deserving organization.

While New Haven may be smaller in size than some others, what it lacks in scale it more than makes up for in heart, dedication, and unwavering commitment to the youth and families who need support now more than ever. The passion, enthusiasm, and courage behind this organization are impossible to ignore.

Seeing firsthand the impact New Haven has on the young people in its programs makes it impossible not to believe deeply in its mission. The care, guidance, and hope they provide create real and lasting change in the lives of youth and families throughout our community.

My family and I are incredibly grateful to play even a small role in supporting New Haven. Not only through our own involvement, but also by helping spread awareness of its mission and the importance of funding programs that create meaningful, long-term positive impact for generations to come.

# *Pathways to the Future*

## *Teaching skills to empower tomorrow's leaders*

### ***Woodshop: Building Skills, Confidence, and Futures***

For many students, traditional classrooms can feel challenging. Woodshop provides a hands-on space where hard work leads to real accomplishments students can see, hold, and take pride in.

Beyond learning tools and techniques, students develop patience, focus, problem-solving skills, and perseverance. They learn that mistakes are part of growth, building confidence as they complete projects from start to finish.

Woodshop also opens doors to future career pathways in the skilled trades, equipping students with practical, job-ready skills while helping them see themselves as capable and successful.

Just as importantly, the shop fosters teamwork, connection, and trust—creating an environment where students build not only projects, but also purpose, confidence, and direction.



### ***Culinary Arts: Taking Things One Teaspoon at a Time***

In the kitchen, students gain far more than cooking skills—they build discipline, confidence, and teamwork. Culinary arts provides structure, clear expectations, and hands-on learning that keeps students engaged while teaching essential life skills like time management, organization, and attention to detail.

Through each recipe, students learn accountability, problem-solving, and resilience. Mistakes become opportunities to adjust, improve, and grow. The kitchen also fosters pride and connection. Preparing meals, contributing to a team, and seeing their work appreciated helps students develop confidence and self-worth.

Alongside practical culinary training, students gain valuable career exposure and transferable skills that prepare them for future opportunities in hospitality and beyond.

Culinary arts empowers students to create something meaningful while building responsibility, purpose, and a stronger vision for their future.



# See Who's Building Tomorrow Today

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BJ Palmer & Associates are grateful to support the life-changing impact New Haven has on young people and families.



**Thank you to TJ Crossman for making a dream a reality.**

Markies dreams of becoming an auto mechanic, and through his internship at TJ Crossman's Auto Repair, he is already turning that dream into reality. Hardworking, personable, and eager to learn, he has become a valued member of the team. With plans to expand his hours and pursue a full-time career after graduation, Markies now has a clear path forward—one that gives purpose to his education and brings his personal goals within reach.



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**SUPPORTING OUR COMMUNITY**



**Edward Jones**

Member SIPC

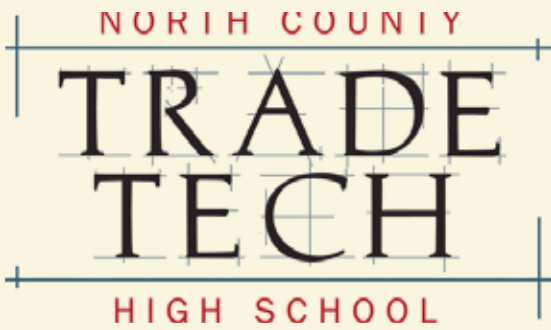
**We support New Haven Youth & Family Services.**

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## **Not planning on college?**

Students hoping to start their career right after high school prepare to earn family-sustaining wages in our many CTE Pathways.

## **Need credit recovery or a fresh start?**

Students who fell behind or got lost at another school can catch up and graduate on time.

## **Applying to a university after graduation?**

Students select from our rigorous A-G courses to prepare for admission.

- 16:1 Student Teacher Ratio
- 10 Career Tech Pathways
- 36 Approved A-G Courses
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- 100% Fully Qualified Staff
- 100% Personalized Learning Support



Our small school environment allows us to provide a more personalized approach to your student's education. **NO STUDENT LEFT UNKNOWN!**

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TRANSFERS WELCOME!**

info@nctth.org  
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NEW HAVEN'S ANNUAL

# Holiday Bazaar

**November 20, 2026**  
**11am - 2pm**

*1126 N. Melrose Dr. Vista*



Celebrate and support our student-run programs by purchasing delicious goodies from our Catering4Youth students, and come early to buy our custom cutting boards, Adirondack chairs and pens crafted by students from Woodcrafts Etc. All purchases benefit New Haven's life-changing programs.



**AN EVENT BY STUDENT-RUN  
BUSINESSES CATERING4YOUTH &  
WOODCRAFTS ETC.**





## ***The Compass***

The drafting compass depicted in our logo represents the dynamic experience students have at New Haven. Graphically, the compass is in the shape of an “A,” an educational symbol of achievement.

As a drafting tool, the compass is representative of New Haven’s innovative underpinning of trades skills as a motivational application of academic curriculum. Compasses measure distances, like the distance the boys will travel on their journey.

As a navigation tool, a compass is synonymous with New Haven’s role as a guide that helps troubled adolescents to find their way.

### ***Our Vision***

New Haven sets the standard in education and human services with family-focused programs that serve to strengthen, preserve and restore hope for youth and their families.

### ***Our Mission***

**Caring... Equipping... Restoring Hope**  
New Haven is a private, not-for-profit, multiservice agency that provides professional care, education and treatment for youth and families with emotional, behavioral and learning challenges.

### ***Our Core Values***

**Compassion:** Care • Concern • Respect without Judgment  
**Community:** Teamwork • Collaboration • Esprit de Corps  
**Commitment:** Service • Excellence • Learning  
**Courage:** Integrity • Authenticity • Perseverance  
**Celebration:** Gratitude • Stewardship • Joy

**New Haven Youth and Family Services**

P.O. Box 1199, Vista, CA 92085-1199 | 760.630.4035 | [www.newhavenyfs.org](http://www.newhavenyfs.org)